



# SYMBIOSIS INSTITUTE OF HEALTH SCIENCES

## Symbiosis International University

(Established under section 3 of the UGC Act, 1956 vide notification No. F.9-12/2001-U3 Government of India)

Re-Accredited by NAAC with 'A' grade

Founder: Prof. Dr. S. B. Mujumdar, M.Sc., Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

<b>Name of the Institute: SIHS</b>						
<b>Name of the Program: MBA-HHM</b>						
<b>Students curriculum Feedback Analysis</b>						
<b>Academic Year: 2018-19</b>						
<b>The feedback from students were through structured questionnaire collected at the end of academic year in online form and analysis &amp; suggestions were discussed during IQAC meeting.</b>						
<b>No. of Respondents : 89</b>						
Sr. No.	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	I was informed about our expected competencies, course outcomes (CO) and programme outcome (PO)	42	47	0	0	0
2	The curriculum is relevant and provides flexibility to meet my learning needs.	26	61	2	0	0
3	Adequate co-curricular learning opportunities are provided to me to support the curricular learning.	41	48	0	0	0
4	The courses are relevant to the industry requirements	42	46	1	0	0
5	The courses were overlapping with the courses taught earlier/ during the semester.	43	46	0	0	0
6	The number of hours allocated to the courses are adequate	35	53	1	0	0
7	The faculty members used the different pedagogies such as Case studies, Role play, Industry visit, Presentation, etc.	41	48	0	0	0
8	My performance in internal evaluation was discussed with me.	37	50	2	0	0
Sr No	Question	Yes	No			
1	All the courses are placed in appropriate semester	60	29			
<b>Summary of Feedback Analysis and Action Taken:</b>						
Sr. No	Particulars / Action Point	Action Taken				
1	Arrange industry experts for teaching	Guest lectures, seminars and workshop get arranged to increase industry interaction.				

  
Faculty In Charge



# Student Feedback on Curriculum MBA (HHM) Batch 2018-2020 (Semester 1 & 2)

FEEDBACK for Academic Year 2018-2019

\* Required

Email address \*

ms.rijusharma@gmail.com

I was informed about our expected competencies, course outcomes (CO) and programme outcome (PO)\*. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The curriculum is relevant and provides flexibility to meet my learning needs. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Adequate co-curricular learning opportunities are provided to me to support the curricular learning. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses are relevant to the industry requirements. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses were overlapping with the courses taught earlier/ during the semester. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

If Agree, name such courses. \*

---

The number of hours allocated to the courses are adequate. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

All the courses are placed in appropriate semester. \*

- Yes
- No

If NO, please specify the correction

.....

Your suggestion/ recommendation for any new course/ topic to be added in the curriculum.

.....

The faculty members used the different pedagogies such as Case studies, Role play, Industry visit, Presentation, etc. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

My performance in internal evaluation was discussed with me. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Overall Rating to the faculty teaching. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Any suggestions for the curriculum enrichment/ faculty improvement.

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This form was created inside of Symbiosis Institute of Health Sciences.

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# Student Feedback on Curriculum MBA (HHM) Batch 2018-2020 (Semester 1 & 2)

FEEDBACK for Academic Year 2018-2019

\* Required

Email address \*

priyanka.chatterjeemba2020@sihspune.org

I was informed about our expected competencies, course outcomes (CO) and programme outcome (PO)\*. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree



The curriculum is relevant and provides flexibility to meet my learning needs. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Adequate co-curricular learning opportunities are provided to me to support the curricular learning. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses are relevant to the industry requirements. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses were overlapping with the courses taught earlier/ during the semester. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

If Agree, name such courses. \*

---

The number of hours allocated to the courses are adequate. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

All the courses are placed in appropriate semester. \*

- Yes
- No

If NO, please specify the correction

.....

Your suggestion/ recommendation for any new course/ topic to be added in the curriculum.

Introduce an IT course. This would help students to be well versed with the technological advancements. Healthcare IT shouldn't be elective. It should be taught to everyone.

.....

The faculty members used the different pedagogies such as Case studies, Role play, Industry visit, Presentation, etc. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

My performance in internal evaluation was discussed with me. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Overall Rating to the faculty teaching. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Any suggestions for the curriculum enrichment/ faculty improvement.

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# Student Feedback on Curriculum MBA (HHM) Batch 2017-2019 (Semester 3 & 4)

FEEDBACK for Academic Year 2018-2019

\* Required

Email address \*

devswarupkumar@gmail.com

I was informed about our expected competencies, course outcomes (CO) and programme outcome (PO)\*. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The curriculum is relevant and provides flexibility to meet my learning needs. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Adequate co-curricular learning opportunities are provided to me to support the curricular learning. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses are relevant to the industry requirements. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The courses were overlapping with the courses taught earlier/ during the semester. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

If Agree, name such courses. \*

---



The number of hours allocated to the courses are adequate. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

All the courses are placed in appropriate semester. \*

- Yes
- No

If NO, please specify the correction

.....

Your suggestion/ recommendation for any new course/ topic to be added in the curriculum.

.....

The faculty members used the different pedagogies such as Case studies, Role play, Industry visit, Presentation, etc. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

My performance in internal evaluation was discussed with me. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Overall Rating to the faculty teaching. \*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Any suggestions for the curriculum enrichment/ faculty improvement.

---

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<b>Name of the Institute: SIHS</b>							
<b>Name of the Program: MBA-HHM</b>							
<b>Faculty curriculum Feedback Analysis</b>							
<b>Academic Year: 2018-19 (MBA-HHM Batch 2018-2020)</b>							
<b>Faculty involved in teaching are requested to submit the feedback on curriculum annually. The analysis is discussion in departmental meetings &amp; report is presented during IQAC meetings. To finalize the action points</b>							
<b>No. of Respondents : 8</b>							
Sr. No.	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I am given enough freedom to contribute my ideas on curriculum design and development.	3	2	2	1	0	8
2	The faculty members/ teachers are supported with adequate learning resources	2	0	0	4	2	8
3	The faculty members/ teachers are encouraged to establish linkage with the industry.	5	0	0	3	0	8
4	The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students	5	0	0	2	1	8
Sr No	Question	Yes	No				
1	All the courses are placed in appropriate semester	8	0				
<b>Summary of Feedback Analysis and Action Taken:</b>							
Sr. No	Particulars / Action Point	Action Taken					
1	OASSH more practical exposure for students	Experiential learning component added through hospital visit					
2	New quality standards like six sigma certification can be added	Six sigma covered under teaching.					

Faculty in Charge / Coordinator

Director, SIHS

# 2018-19 FACULTY FEEDBACK ON CURRICULUM

Kindly fill the following feedback form for your experience & suggestions in curriculum content & design of MBA(HHM) program.

Email address \*

pgoggi@gmail.com

Name of the faculty \*

Praveen P Goggi

Courses taught by you in 2018-19 \*

IT Elective

I am given enough freedom to contribute my ideas on curriculum design and development. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The faculty members/ teachers are supported with adequate learning resources \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The faculty members/ teachers are encouraged to establish linkage with the industry. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

Would you recommend any new topic / course to be added in the MBA(HHM) program. \*

IT Business Analysis

Any other suggestion for better implementation of the MBA(HHM) program. \*

This is good. Thanks

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# 2018-19 FACULTY FEEDBACK ON CURRICULUM

Kindly fill the following feedback form for your experience & suggestions in curriculum content & design of MBA(HHM) program.

Email address \*

nehaahire@sihspune.org

Name of the faculty \*

neha AHIRE

Courses taught by you in 2018-19 \*

materials management, Planning and management of hospital supportive services , overview of non profit sector in healthcare , an insight into the public sector undertakings

I am given enough freedom to contribute my ideas on curriculum design and development. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree



The faculty members/ teachers are supported with adequate learning resources \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The faculty members/ teachers are encouraged to establish linkage with the industry. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

Would you recommend any new topic / course to be added in the MBA(HHM) program. \*

NIL

Any other suggestion for better implementation of the MBA(HHM) program. \*

More experiential learning

This form was created inside of Symbiosis Institute of Health Sciences.

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# 2018-19 FACULTY FEEDBACK ON CURRICULUM

Kindly fill the following feedback form for your experience & suggestions in curriculum content & design of MBA(HHM) program.

Email address \*

meenal@sihspune.org

Name of the faculty \*

Meenal Kulkarni

Courses taught by you in 2018-19 \*

PPM, HRM, IRE

I am given enough freedom to contribute my ideas on curriculum design and development. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The faculty members/ teachers are supported with adequate learning resources \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The faculty members/ teachers are encouraged to establish linkage with the industry. \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students \*

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

Would you recommend any new topic / course to be added in the MBA(HHM) program. \*

NA

Any other suggestion for better implementation of the MBA(HHM) program. \*

Software should be made available for practice

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Symbiosis Institute of Health Sciences						
MBA Hospital and Healthcare Management (HHM)						
Alumni Feedback for design and review of syllabus						
Academic Year: 2018-19						
The feedback from alumni were through questionnaires and through interactions during their visits to campus and the action taken after discussion with the faculty and academic experts.						
No. of Respondents: 15						
Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	1	7	5	1	1
2	The curriculum of the program is well designed and promotes learning experience of the students.	1	9	4	1	0
3	The courses offered in the institute have relevance to societal needs and employment potential.	1	8	3	3	0
4.	The institute encourages the contribution from alumni in the curriculum and student development.	3	5	5	1	1
Sr No	Question	Yes	No			
1	Would you recommend any new topic or course added to the programme structure.	10	0			
<b>Summary of Feedback Analysis and Action Taken:</b>						
Sr. No	Particulars / Action Point	Action Taken				
1.	More practical experiences rather than assignments	Hands on training program and simulation mode of training was conducted.				
2.	Lean six sigma as part of programme	Lean six sigma was explained in quality and accreditation topic and information to enroll for outside certification course was provided.				





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3	More exposure in the form of internships	Industry exposure by 8 weeks summer internship program was taken up. Students were deputed in all the six verticals pan India.
4	Risk management in the hospital	Risk litigation and FHMEA, HFMEA tool was incorporated in quality and accreditation subject.
5	Practical aspects of Research methodology, statistics and Marketing	Faculty training & research was conducted. Research methodology and tools were explained to the students by statistician and research experts. Small research programs were encouraged from SIRI.
6	Using of Microsoft excel more efficiently	Proposed to incorporate Microsoft advanced excel as a separate course.
7	Industrial visits should be included	Industry exposure by 8 weeks summer internship program was taken up. Students were deputed in all the six verticals pan India.
8	Enhance more on Public and Global Health issues.	International patient safety goal as a topic is included in quality and accreditation
9	More guest lectures to understand the current scenario of the industry.	Guest lectures, leadership talks are being incorporated in the time table.
10	NABH and NABL as a course	NABH is a part of quality course. It was made compulsory. NABL was conducted .

Faculty In Charge



Director, SIHS

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2018-19

Name of the Expert: VRUTHI TRIVEDI

Designation: Implementation Manager

Organization: KELENTURE

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.		✓			
2	The curriculum of the program is well designed and promotes learning experience of the students.	✓				
3	The courses offered in the institute have relevance to societal needs and employment potential.		✓			
4	The institute encourages the contribution from alumni in the curriculum and student development.		✓			
5	Would you recommend any new topic or course added to the programme structure.					<u>Analytical skills</u>
6	Any other recommendation		-			



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2018-19

Name of the Expert: MARIA KHAN

Designation: SALES MANAGER

Organization: SUBURBAN DIAGNOSTICS

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	✓				
2	The curriculum of the program is well designed and promotes learning experience of the students.		✓			
3	The courses offered in the institute have relevance to societal needs and employment potential.	✓				
4	The institute encourages the contribution from alumni in the curriculum and student development.		✓			
5	Would you recommend any new topic or course added to the programme structure.		Six sigma		and Analytics.	to be covered
6	Any other recommendation		-			

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2018-19

Name of the Expert: CHRISTY HANS  
Designation: IMPLEMENTATION MANAGER  
Organization: ACCENTURE

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling		✓			
2	The curriculum of the program is well designed and promotes learning experience of the students.		✓			
3	The courses offered in the institute have relevance to societal needs and employment potential.		✓			
4	The institute encourages the contribution from alumni in the curriculum and student development		✓			
5	Would you recommend any new topic or course added to the programme structure.		ITS SKILLS	✓	SQL to be added	
6	Any other recommendation		-			





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<b>Name of the Institute: Symbiosis Institute of Health Sciences, Pune</b>						
<b>Industry Feedback On Curriculum</b>						
<b>Name of the Program: MBA in Hospital and Healthcare Management</b>						
<b>Academic Year: 2018-19</b>						
<b>Feedback was collected through google forms, by handing hardcopy handouts/questionnaires to the delegates during interview process/placements, through email.</b>						
<b>No. of Respondents : 18</b>						
Sr No	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics & fundamentals in their domain of study.	1	15	2	0	0
2	Students can apply knowledge & skills to practical situations	1	13	2	2	0
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry	1	11	1	5	0
4.	Students have the required soft skills	1	11	2	4	0
5	Curriculum of the program is in line with industry needs.	3	14	1	0	0
6	Methods of teaching learning in the institute are effective.	5	12	1	0	0
Sr No	Question	Yes	No			
1	Any course or topic to be included in the curriculum	4	14			
2	Any other recommendation					
<b>Action Taken:</b>						
Sr. No	Particulars / Action Point	Action Taken				
1	More exposure to sector specific study material like: Healthcare IT , Pharmaceuticals, Hospital Administration and please increase focus on business aspects	e textbooks, company literatures, company booklets are shared amongst students via email.				
2	More number of credits should be allocated and more teaching hours should be given for Medico Legal aspect	medical law ethics as a core subject incorporated.				



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3	Research is at the heart of every new addition and being students of healthcare sector they should have skills to write research proposal to scale up in research industry.	Proposed to incorporate course focusing upon research proposal writing.
4	Talent management is new challenge to every sector and this should be incorporated in syllabus	Proposed to incorporate course focusing upon talent management.
5	Clinical research is upcoming field and that should be covered in programme structure	Proposed to add this as course under program structure
6	Institute should focus on overall development.	Extracurricular activities like pandharpurwari, team events, blood donation camps, panache, NGO activities were encouraged. Cultural, ethnic day was conducted.
7	More Industrial exposure should be given to students.	SIP has been incorporated and credit points revised.
8	Excel based skill is need of the hour and it is basic tools required for managing day to day activity in industry.	Proposed to add this as course under program structure

Faculty In Charge



Director, SIHS



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2018-19

Name of the Expert: VIVEK TRIPATHI

Designation: HR. SR. MANAGER

Organization: ZYDUS CADILA

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics and fundamentals in the their domain of study	✓				
2	Students can apply knowledge and skills to practical situations	✓				
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry		✓			
4	Students have the required soft skills		✓			
5	Curriculum of the program is in line with industry needs	✓				
6	Methods of teaching learning in the institute are effective	✓				
7	Any course/topic to be included in the curriculum	Marketing Strategies ↓ Business Analytics				
8	Any other recommendation	-				

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2018-19

Name of the Expert: Mr. Anuro Sahoo

Designation: HR - HEAD

Organization: WOCKHARDT HOSPITAL

Put a tick mark in the appropriate cell:

Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
Students have knowledge of basics and fundamentals in the their domain of study		✓			
Students can apply knowledge and skills to practical situations			✓		
Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry		✓			
Students have the required soft skills	✓				
Curriculum of the program is in line with industry needs	✓				
Methods of teaching learning in the institute are effective		✓			
Any course/topic to be included in the curriculum	Business communications HMIS & Digital Marketing Content writing.				
Any other recommendation	On job training should be for a longer time - 1 1/2 Mths minimum.				



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2018-19

Name of the Expert: Dr. Abdul Atocja

Designation: Sr. Manager HR

Organization: Hinduja Hospital

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics and fundamentals in the their domain of study	✓				
2	Students can apply knowledge and skills to practical situations		✓			
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry	✓				
4	Students have the required soft skills	✓				
5	Curriculum of the program is in line with industry needs	✓				
6	Methods of teaching learning in the institute are effective	✓				
7	Any course/topic to be included in the curriculum					
8	Any other recommendation					