



# SYMBIOSIS INSTITUTE OF HEALTH SCIENCES

## Symbiosis International University

(Established under section 3 of the UGC Act, 1956 vide notification No. F 9-12/2001-U3 Government of India)

Re-Accredited by NAAC with 'A' grade

Founder: Prof. Dr. S. B. Mujumdar, M.Sc., Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

Name of the Institute: SIHS							
Name of the Program: MBA-HHM							
Students curriculum Feedback Analysis							
Academic Year: 2017-2018							
The feedback from students were through structured questionnaire collected at the end of academic year in person and through interactive sessions on campus.							
No. of Respondents : 73							
Sr. No.	Parameter	Yes	No	No Response	Total	Percentage (Yes)	Percentage (No)
1	Does the sequencing of training (i.e. order of courses presented) within the program are appropriate?	29	44	0	73	40%	60%
2	Do you feel any course within the program, should have any pre-requisites and/or co-requisites?	13	58	2	73	18%	79%
3	Is the time allocated to each course is sufficient?	28	45	0	73	38%	62%
4	Are the necessary competencies / learning objectives included within the individual courses?	29	43	1	73	40%	59%
5	Do the contents of the curriculum need to be revised, removed or added to the program?	30	43	0	73	41%	59%
6	Do you feel there is a proper balance between theory and practice within the program?	22	51	0	73	30%	70%
7	Are the text books available in the institute adequate for program, delivery?	28	45	0	73	38%	62%
8	Do you feel that adequate learning resources are provided for the program? (i.e. manikins, books, journal, audio-visual materials, etc.)	24	49	0	73	33%	67%
9	Is the pedagogy (teaching methods) appropriate for the course?	22	51	0	73	30%	70%
10	Is the practical training adequate?	23	47	3	73	32%	64%
11	Do you feel that the methods of evaluation used for this program are appropriate?	27	46	0	73	37%	63%
12	Do you have recommendations for additional evaluation methods which would ensure student competency?	34	34	5	73	47%	47%
<b>Average</b>						<b>35%</b>	<b>63%</b>



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Sr No	Question	Yes	No
1	All the courses are placed in appropriate semester	53	20

### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	I feel that more relevant and up to date industrial scenarios and experiences should be discussed in the classes than theoretical discussions	Theory and practical based case studies get involved in class room teaching.

Faculty In Charge



Director, SIHS



# Symbiosis Institute of Health Sciences

A Constituent of Symbiosis International University (SIU)

## MBA- Hospital and Healthcare Management

### Student Feedback on Curriculum

Name: Kamblic Priyanka Pradce P.

Academic Year: 2017-18

Sr No	Question	YES	NO
1	Does the sequencing of training (i.e. order of courses presented) within the program are appropriate?	✓	
2	Do you feel any course within the program, should have any pre-requisites and/or co-requisites?		✓
3	Is the time allocated to each course is sufficient?	✓	
4	Are the necessary competencies / learning objectives included within the individual courses?	✓	
5	Do the contents of the curriculum need to be revised, removed or added to the program?	✓	
6	Do you feel there is a proper balance between theory and practice within the program?		✓
7	Are the text books available in the institute adequate for program, delivery?	✓	
8	Do you feel that adequate learning resources are provided for the program? (i.e. manikins, books, journal, audio-visual materials, etc.)		✓
9	Is the pedagogy (teaching methods) appropriate for the course?		✓
10	Is the practical training adequate?	✓	
11	Do you feel that the methods of evaluation used for this program are appropriate?		✓
12	Do you have recommendations for additional evaluation methods, which would ensure student competency?		✓

# Symbiosis Institute of Health Sciences

A Constituent of Symbiosis International University (SIU)

MBA- Hospital and Healthcare Management

## Student Feedback on Curriculum

Name: Kulkarni Nikita Sunil

Academic Year: 2017-18

Sr No	Question	YES	NO
1	Does the sequencing of training (i.e. order of courses presented) within the program are appropriate?		<input checked="" type="checkbox"/>
2	Do you feel any course within the program, should have any pre-requisites and/or co-requisites?	<input checked="" type="checkbox"/>	
3	Is the time allocated to each course is sufficient?	<input checked="" type="checkbox"/>	
4	Are the necessary competencies / learning objectives included within the individual courses?		<input checked="" type="checkbox"/>
5	Do the contents of the curriculum need to be revised, removed or added to the program?	<input checked="" type="checkbox"/>	
6	Do you feel there is a proper balance between theory and practice within the program?	<input checked="" type="checkbox"/>	
7	Are the text books available in the institute adequate for program, delivery?		<input checked="" type="checkbox"/>
8	Do you feel that adequate learning resources are provided for the program? (i.e. manikins, books, journal, audio-visual materials, etc.)	<input checked="" type="checkbox"/>	
9	Is the pedagogy (teaching methods) appropriate for the course?	<input checked="" type="checkbox"/>	
10	Is the practical training adequate?	<input checked="" type="checkbox"/>	
11	Do you feel that the methods of evaluation used for this program are appropriate?		<input checked="" type="checkbox"/>
12	Do you have recommendations for additional evaluation methods, which would ensure student competency?	<input checked="" type="checkbox"/>	



# Symbiosis Institute of Health Sciences

A Constituent of Symbiosis International University (SIU)

MBA- Hospital and Healthcare Management

## Student Feedback on Curriculum

Name: *Jadhav Pratik Chandrakant*

Academic Year: 2017-18

Sr No	Question	YES	NO
1	Does the sequencing of training (i.e. order of courses presented) within the program are appropriate?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	Do you feel any course within the program, should have any pre-requisites and/or co-requisites?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3	Is the time allocated to each course is sufficient?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4	Are the necessary competencies / learning objectives included within the individual courses?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5	Do the contents of the curriculum need to be revised, removed or added to the program?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6	Do you feel there is a proper balance between theory and practice within the program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7	Are the text books available in the institute adequate for program, delivery?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8	Do you feel that adequate learning resources are provided for the program? (i.e. manikins, books, journal, audio-visual materials, etc.)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
9	Is the pedagogy (teaching methods) appropriate for the course?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10	Is the practical training adequate?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11	Do you feel that the methods of evaluation used for this program are appropriate?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12	Do you have recommendations for additional evaluation methods, which would ensure student competency?	<input checked="" type="checkbox"/>	<input type="checkbox"/>



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Founder: Prof. Dr. S. B. Mujumdar, M.Sc., Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

<b>Name of the Institute: SIHS</b>							
<b>Name of the Program: MBA-HHM</b>							
<b>Faculty curriculum Feedback Analysis</b>							
<b>Academic Year: 2017-2018</b>							
<b>Faculty involved in teaching are requested to submit the feedback on curriculum annually. The analysis is discussion in departmental meetings &amp; report is presented during IQAC meetings, to finalize the action points.</b>							
<b>No. of Respondents : 10</b>							
Sr. No.	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	Total
1	I am given enough freedom to contribute my ideas on curriculum design and development.	5	2	2	1	0	10
2	The faculty members/ teachers are supported with adequate learning resources	4	4	2	0	0	10
3	The faculty members/ teachers are encouraged to establish linkage with the industry.	5	3	2	0	0	10
4	The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students	5	2	3	0	0	10
Sr No	Question	Yes	No				
1	All the courses are placed in appropriate semester	10	0				





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## Symbiosis International University

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Re-Accredited by NBA with 'A' grade

Founder: Prof. Dr. S. B. Mujumdar, M.Sc., Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	There is need to incorporate subject like Entrepreneurship	Introduction to Entrepreneurship get added in PS
2	There is need to revise hours for elective subject	Hour revised for elective subject

Faculty in Charge / Coordinator



Director, SIHS



FOUNDER: PROF.DR. S. B. MUJUMDAR M. Sc. Ph.D.

(Awarded Padma Bhushan by President of India)

**SYMBIOSIS INSTITUTE OF HEALTH SCIENCES (SIHS)**

(Constituent of Symbiosis International Deemed University)

(Established under section 3 of the UGC act 1956 vide Notification No. F.9-12/2001-U.3 of the Government of India)

Accredited by NAAC with 'A' grade

Name of the Institute: SIHS

Name of the Program: MBA-HHM

**Teachers Feedback for design and review of syllabus**

Academic Year: 2017-2019

Name of Faculty : Dr. Ashish Banerji

Sr No	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	I am given enough freedom to contribute my ideas on curriculum design and development				✓	
2	The faculty members/ teachers are supported with adequate learning resources				✓	
3	The faculty members/ teachers are encouraged to establish linkage with the industry				✓	
4	The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students				✓	

Any other suggestion - Analytics gives insights into existence business with the help of past exp & data Analysis its need of every business.





FOUNDER: PROF.DR. S. B. MUJUMDAR M. Sc. Ph.D.

(Awarded Padma Bhushan by President of India)

## SYMBIOSIS INSTITUTE OF HEALTH SCIENCES (SIHS)

(Constituent of Symbiosis International Deemed University)

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Accredited by NAAC with 'A' grade

Name of the Institute: SIHS						
Name of the Program: MBA-HHM						
Teachers Feedback for design and review of syllabus						
Academic Year: 2017-2019						
Name of Faculty : Ms. Neha Ahire						
Sr No	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	I am given enough freedom to contribute my ideas on curriculum design and development				✓	
2	The faculty members/ teachers are supported with adequate learning resources					✓
3	The faculty members/ teachers are encouraged to establish linkage with the industry					✓
4	The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students				✓	

# Symbiosis Institute of Health Sciences

A Constituent of Symbiosis International University (SIU)

MBA- Hospital and Healthcare Management

Faculty Feedback for design and review of syllabus

Academic Year:2017-18

Dr. Bheerat Powdekar

Sr No	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	I am given enough freedom to contribute my ideas on curriculum design and development				✓	
2	The faculty members/ teachers are supported with adequate learning resources					✓
3	The faculty members/ teachers are encouraged to establish linkage with the industry				✓	
4	The syllabus is relevant and adequate in terms of scope, depth and choices to help develop the required competencies amongst students				✓	
	<b>Any other suggestion -</b>	There is a need of Electric subject				





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Symbiosis Institute of Health Sciences						
MBA Hospital Healthcare Management						
Alumni Feedback for design and review of syllabus						
Academic Year: 2017-2018						
The feedback from students were through questionnaires through interactions during their visits to campus and the action taken after discussion with the faculty and academic experts.						
No. of Respondents :40						
Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	22	5	11	2	0
2	The curriculum of the program is well designed and promotes learning experience of the students.	24	2	8	6	0
3	The courses offered in the institute have relevance to societal needs and employment potential.	7	18	8	7	0
4	The institute encourages the contribution from alumni in the curriculum and student development.	10	11	11	8	0
Sr No	Question	Yes	No			
1	Would you recommend any new topic or course added to the programme structure.	14	0			
2	Any other recommendation					
Summary of Feedback Analysis and Action Taken:						
Sr. No	Particulars / Action Point	Action Taken				
1.	Focus on operations	Hospital visit was conducted for the students and department wise operational issues was explained in detail				
2.	Courses with more practical exposure should be added	Visiting faculty were involved from the hospital and industry sector for teaching and learning. Eg. NABH and Insurance				



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3	1. Real time case studies- please invite people to share real experiences and case studies from the field- you can leverage your alumni network for the same. 2. More of interactive, experiential and brain-storming activities, this will improve the confidence level a lot more than those communication guest lectures. 3. Incorporate more of industry visits and related assignments	1. IT based experts were involved in skill development program. 2. quality aspects and NABH, NABL certificate hands on training program was performed. 3. Industry exposure by 8 weeks summer intership program was taken up. Students were deputed in all the six verticals pan india.
4	More of industry skills like business modelling, analytics, advance excel will make students more job ready.	Proposed to incorporate Advanced excel as a subject course; same for Business modelling, business analytics and business intelligence.
5	The IT curriculum can be improved	Industry experts from IT has been involved as adjunct / guest faculty.
6	Please focus more on Business Analytics and Operations Management	Faculty with experience in business analytics was recruited.
7	Course should have more practical application.	Task based projects were provided to the students.
8	More market exposure should be encouraged.	Summer Internship programme, pre SIP training with the industry faculty, on job training, entrepreneurial guest faculty, guest talks have been conducted.
9	Real time case studies- please invite people to share real experiences and case studies from the field- you can leverage your alumni network for the same. 2. More of interactive, experiential and brain- storming activities, this will improve the confidence level a lot more than those communication guest lectures. 3. Incorporate more of industry visits and related assignments	Special invitee alumni speeches are conducted in a well organised manner. Students are made to present their project topics as an interactive session in front of whole class- peer to peer learning sessions conducted.
10	Hospital Visits would be helpful for students to get operational idea.	Primary, secondary, tertiary hospital visits are conducted on regular basis. Public health sectors students are deputed for 15 day.

Faculty In Charge



Director, SIHS



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2017-18

Name of the Expert: SAMARJIT DUTTA

Designation: CENTRE MANAGER

Organization: HEALTHCARE AT HOME

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	✓				
2	The curriculum of the program is well designed and promotes learning experience of the students.		✓			
3	The courses offered in the institute have relevance to societal needs and employment potential.	✓				
4	The institute encourages the contribution from alumni in the curriculum and student development.	✓				
5	Would you recommend any new topic or course added to the programme structure.		✓			
6	Any other recommendation					

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2017-18

Name of the Expert: Vamsee Krishna

Designation: Management Trainee

Organization: Deloitte

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	The curriculum of the program is well designed and promotes learning experience of the students.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	The courses offered in the institute have relevance to societal needs and employment potential.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The institute encourages the contribution from alumni in the curriculum and student development.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Would you recommend any new topic or course added to the programme structure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Any other recommendation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Alumni

Academic Year: 2017-18

Name of the Expert: TATVAM BHATT

Designation: SALES MANAGER

Organization: TRIVITRON

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have been handling.	✓				
2	The curriculum of the program is well designed and promotes learning experience of the students.	✓				
3	The courses offered in the institute have relevance to societal needs and employment potential.		✓			
4	The institute encourages the contribution from alumni in the curriculum and student development.	✓				
5	Would you recommend any new topic or course added to the programme structure.		✓			
6	Any other recommendation					



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Symbiosis Institute of Health Sciences						
MBA Hospital Healthcare Management						
Industry Feedback for design and review of syllabus						
Academic Year: 2017-2018						
The feedback from industry were collected through questionnaires on Google form, and practically during their visit to campus and the action taken after discussion during departmental meetings & IQAC.						
No. of Respondents :11						
Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics & fundamentals in their domain of study.	6	5	0	0	0
2	Students can apply knowledge & skills to practical situations	5	5	1	0	0
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry	4	5	2	0	0
4	Students have the required soft skills	4	4	1	2	0
5	Curriculum of the program is in line with industry needs.	5	4	2	0	0
6	Methods of teaching learning in the institute are effective.	5	6	0	0	0
7	Any course or topic to be included in the curriculum					
8	Any other recommendation					
Summary of Feedback Analysis and Action Taken:						
Sr. No	Particulars / Action Point	Action Taken				
1.	Focus on operations	Hospital visit was conducted for the students and department wise operational issues was explained in detail				
2.	Courses with more practical exposure should be added	Visiting faculty were involved from the hospital and industry sector for teaching and learning. Eg. NABH and Insurance				
3	1. Real time case studies- please invite people to share real experiences and case studies from the field- you can leverage your alumni network for the same. 2. More of interactive, experiential and brain- storming activities, this will improve the confidence level a lot more than those communication guest lectures. 3. Incorporate more of industry visits and related assignments	1. IT based experts were involved in skill development program. 2. quality aspects and NABH, NABL certificate hands on training program was performed. 3. Industry exposure by 8 weeks summer internship program was taken up. Students were deputed in all the six verticals pan India.				
4	More of industry skills like business modelling, analytics, advance excel will make students more job ready.	Proposed to incorporate Advanced excel as a subject course; same for Business modelling, business analytics and business intelligence.				





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5	The IT curriculum can be improved	Industry experts from IT has been involved as adjunct / guest faculty.
6	Please focus more on Business Analytics and Operations Management	Faculty with experience in business analytics was recruited.
7	Course should have more practical application.	Task based projects were provided to the students.
8	More market exposure should be encouraged.	Summer Internship programme, pre SIP training with the industry faculty, on job training, entrepreneurial guest faculty, guest talks have been conducted.
9	Real time case studies- please invite people to share real experiences and case studies from the field- you can leverage your alumni network for the same. 2. More of interactive, experiential and brain- storming activities, this will improve the confidence level a lot more than those communication guest lectures. 3. Incorporate more of industry visits and related assignments	Special invitee alumni speeches are conducted in a well organized manner. Students are made to present their project topics as an interactive session in front of whole class- peer to peer learning sessions conducted.
10	Hospital Visits would be helpful for students to get operational idea.	Primary, secondary, tertiary hospital visits are conducted on regular basis. Public health sectors students are deputed for 15 day.

Faculty in Charge / Coordinator



Director, S.I.H.S.

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2017-18

Name of the Expert: Mr Uday Kumar

Designation: CEO

Organization: Ohm Healthcare solutions

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics and fundamentals in the their domain of study	✓				
2	Students can apply knowledge and skills to practical situations		✓			
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry		✓			
4	Students have the required soft skills		✓			
5	Curriculum of the program is in line with industry needs		✓			
6	Methods of teaching learning in the institute are effective		✓			
7	Any course/topic to be included in the curriculum	Business Analytics & Advance Excel.				
8	Any other recommendation	OJT to be extended.				



# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2017-18

Name of the Expert: Mr. Adil Hussain

Designation: Unit Head - Kolkata

Organization: Healthcare at Home

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics and fundamentals in their domain of study	✓				
2	Students can apply knowledge and skills to practical situations		✓			
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry	✓				
4	Students have the required soft skills		✓			
5	Curriculum of the program is in line with industry needs	✓				
6	Methods of teaching learning in the institute are effective		✓			
7	Any course/topic to be included in the curriculum	More OT training to be conducted				
8	Any other recommendation	NA.				

# Symbiosis Institute of Health Sciences (SIHS)

## Feedback from Industry

Academic Year: 2017-18

Name of the Expert: Amit Pangasa

Designation: LS Associates

Organization: \_\_\_\_\_

Put a tick mark in the appropriate cell:

S. No	Parameter	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
1	Students have knowledge of basics and fundamentals in the their domain of study	✓				
2	Students can apply knowledge and skills to practical situations		✓			
3	Students have knowledge and skills related to the advanced areas/technology/management techniques employed by the industry		✓			
4	Students have the required soft skills	✓				
5	Curriculum of the program is in line with industry needs		✓			
6	Methods of teaching learning in the institute are effective			✓		
7	Any course/topic to be included in the curriculum	Research of the Market.				
8	Any other recommendation	-				